



Vehicle Information

Date _____

Name _____

Invoice No. _____

Year _____ Make _____ Model _____

Engine _____ Mileage _____

VIN _____

Driveability Symptoms *(Check all that apply)*

My vehicle's "Check Engine" light...

- Glows steadily
- Glows intermittently
- Never comes on

When turning the starter, my vehicle...

- Will not crank
- Cranks slowly
- Cranks normally

When starting, my vehicle...

- Will not start
- Starts normally
- Starts and dies
- Is difficult to start: Hot Cold

While idling, my vehicle...

- Backfires
- Pings (spark knock, detonation)
- Runs too hot
- Runs too cold
- Smokes excessively: Black Blue White
- Has a fuel or gas odor
- Hesitates: Stumbles Stalls Surges
- Lacks power (sluggish): Misses Cuts out
- Stalls when slowing or stopping
- Vibrates excessively

Other symptoms:

- Transmission shifts Too soon Too late Normally
- Poor fuel mileage
- Emissions test failure or "rotten egg" odor
- Other (Please explain)

Conditions of Occurrence

- | | | |
|----------------------------------|---|---|
| Time: | Speed: | Distance: |
| <input type="checkbox"/> Morning | <input type="checkbox"/> Idle | <input type="checkbox"/> Less than 2 miles |
| <input type="checkbox"/> Midday | <input type="checkbox"/> Low speed | <input type="checkbox"/> From 2 to 10 miles |
| <input type="checkbox"/> Evening | <input type="checkbox"/> Stop and go | <input type="checkbox"/> More than 10 miles |
| <input type="checkbox"/> Night | <input type="checkbox"/> Highway (cruise) | |
| | <input type="checkbox"/> High speed | Conditions: |
| | <input type="checkbox"/> Acceleration | <input type="checkbox"/> Uphill |
| | <input type="checkbox"/> Deceleration | <input type="checkbox"/> Downhill |

Frequency of Conditions:

- Always
- Intermittently
- Since new
- After _____ miles

Environmental Conditions:

- Cold weather Snow
- Hot weather Fog
- Wet/raining Dirt/dust

Engine Conditions:

- Engine cold While turning
- Engine hot While braking
- All temperatures With headlights ON
- When shifting With A/C ON

Driving Habits:

- Start cold engine and drive immediately
 - Start cold engine and allow to warm up
 - Mostly highway driving
 - Mostly city driving
 - Park in garage
- Average miles driven per day _____

Fuel Quality:

- Type of fuel used _____
- Octane rating: 87 89 91 Greater than 91
- Brand of fuel _____
- Last fill-up date _____ Miles _____